

Orientation information for students under 18



Welcome to TAFE NSW

For over 50 years, TAFE NSW has been welcoming international students and educating them for a global future.

Every year we attract international students from more than 80 countries, contributing to our student diversity.

With over 100 courses from accounting to aged care, and human resources to information technology, from certificate to degree level, you can be anything you want to be with TAFE NSW.

Supporting Under 18 International Students

Under Australia's international student regulations, TAFE NSW must support international students under the age of 18.

This includes giving under 18 students the following information to support them during their studies.



International Customer Experience Coordinator

We know that leaving home to study in another country can be as challenging as it is exciting. That's why at TAFE NSW we ensure every international student has the support of a dedicated International Customer Experience Coordinator (ICEC) to support you with orientation, course questions, and accessing student services.

Accommodation, Travel and Welfare Arrangements

If TAFE NSW has approved your accommodation and welfare arrangements as part of your student visa (TAFE issued you with a Confirmation of Appropriate Accommodation and Welfare form) then, until you turn 18, you must:

- Remain in the approved accommodation unless TAFE NSW approves a change in arrangements
- Advise your International Customer Experience Coordinator (ICEC) if you are having difficulties with your arrangements and wish to request a change
- Meet with your ICEC to discuss your accommodation arrangements once a term
- Advise one of the contacts above if you are going to be absent from class for any period of time
- Advise one of the contacts mentioned above in case of any emergency situation
- Seek travel approval from their ICEC as well as homestay for any domestic/international travel in term breaks. Travel approval is required for all travel undertaken by under 18s. This includes travel to your home country. Please submit the Travel Approval Form found here: [International-U18-accommodation-form.pdf](#).

If TAFE NSW did not approve your accommodation arrangements and your visa was granted on condition that you are living with relatives then, until you turn 18, you must:

- Remain in the accommodation approved for your visa
- Advise your ICEC if you are having difficulties with your arrangements and wish to request a change
- Advise one of the contacts above if you are going to be absent from class for any period of time
- Advise one of the contacts mentioned above in case of any emergency situation

One of our ICECs will contact you once a term while you are under 18 to check if your accommodation arrangements are satisfactory.

Important Links

- <https://www.childsafety.gov.au/resources/national-principles-child-safe-organisations>
- <https://legislation.nsw.gov.au/view/html/inforce/current/act-2012-051>
- <https://legislation.nsw.gov.au/view/html/inforce/current/sl-2013-0156>

Emergency Contact Details

If you need help at any time, please call the below TAFE NSW contacts:

Michael Cornish

International Customer Experience Coordinator
0477 338 853

For assistance and reporting incidents or allegations involving sexual, physical or other abuse:

Raaziya Ahmedi

International Customer Experience Lead
0408 665 739 (after business hours)

 tafensw.edu.au/international